

New Hope Coal Australia

A Division of NEW HOPE CORPORATION LIMITED
ABN 38 010 653 844

Contact

Our Ref: NEOS Consulting File



26 October 2009

TO WHO IT MAY CONCERN

We are pleased to provide feedback on NEOS's on-line approach to achieving HR outcomes differently.

I was previously aware of Better Workplace Management's on-line tool for assessing positions however the nature of our Company's evaluation process did not require a tool to manage the process.

We have reviewed NEOS's expanded offering of its tool to accommodate a range of other HR assessment activities. This expanded tool is of interest to New Hope as there are a number of potential uses that would make some of our HR processes more efficient.

We are currently undertaking a review to determine which processes the NEOS tool could be used in to improve efficiency.

The NEOS modules we are currently considering include:

- Interview Assessment and Reporting
- Reference Checking
- Probation Reviews

We believe that NEOS's ability to provide a tool that uses our criteria adds significant value to the quality control we are trying to achieve in our HR processes.

Yours faithfully,

NEW HOPE COAL AUSTRALIA

Dianne Armbrust
HR Manager

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